

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 1

Total Unduplicated Client Count for Quarter: 101

Total Cases Closed in Quarter: 100

Total Units of Service for Quarter (Unit=1 Hour): 186

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	35
65-74:	39
75-84:	22
85+:	5
Client Declined to Provide Information:	0
Total:	101

##### CLIENT GENDER

Male:	46
Female:	55
Client Declined to Provide Information:	0
Total:	101

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	52
Homebound:	0
Lives Alone:	67
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	60
Greatest Economic Need (Minority):	3

##### CLIENT RACE

Two or More Races:	3
Caucasian:	85
African American:	0
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	7
Total:	101

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 1

Greatest Economic Need (Non-Minority): 44

Greatest Economic Need (Minority Status Unknown): 2

#### CLIENT ETHNICITY

Hispanic/Latino: 3

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 6

6 0 0

1 0 0

6 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 5

C2. Conservatorship: 2

C3. Other Family: 1

5 0 0

2 0 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

3 0 0

1 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 23

18 4 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 1

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	2	0	0
E3. Other Housing:	6	6	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	4	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	38	26	3	0
H2. Advance Health Care Directives (AHCD):	6	6	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		102		
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		93	7	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		167		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA:**

**1**

**Provider Name:** *Legal Services of Northern California*

**County(ies)** *Humboldt and Del Norte*

6/26/16

Hoopa, CA

Hoopa Health Fair

Rural People

20

8

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 8

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 10

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 11

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

2

Total Unduplicated Client Count for Quarter: 80

Total Cases Closed in Quarter: 119

Total Units of Service for Quarter (Unit=1 Hour): 375

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	25
65-74:	27
75-84:	18
85+:	10
Client Declined to Provide Information:	0
Total:	80

##### CLIENT GENDER

Male:	47
Female:	33
Client Declined to Provide Information:	0
Total:	80

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	57
Homebound:	4
Lives Alone:	46
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	0
Rural:	60
Greatest Economic Need (Minority):	4

##### CLIENT RACE

Two or More Races:	0
Caucasian:	77
African American:	0
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	80

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 2

Greatest Economic Need (Non-Minority): 56

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 2

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

0 0 0

0 0 0

1 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 3

C2. Conservatorship: 0

C3. Other Family: 0

2 2 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

3 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 46

49 6 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 2

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	12	2	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	3	0	1
F2. Supplemental Security Income (SSI):	3	4	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	2	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	3	2	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	23	25	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		104	13	2
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		346		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

2

Provider Name: Legal Services of Northern California

County(ies) Lassen, Modoc, Shasta, Siskiyou and Tr

5/11/16	Yreka Sr. Fair	Table at fair providing info	Seniors	39	6
4/20/16	Hill Country Com Clin	Present LSNC services	Hill Co Staff	15	5
4/19/16	Shasta Co Courts	Over of LSNC Services, Sr Services, g'ship prog	Court Staff	7	1.5
4/13/16	Family Law Facilitator	Information re Senior Services	Staff	19	3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Services of Northern California

County(ies) Lassen, Modoc, Shasta, Siskiyou and Tr

6/3/16	Modoc Co Sr Services	Present on Public Benefits	Seniors	26	7
4/20/16	Mt. Shasta Sr Ctr	Present Wills & Trust	Seniors	36	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 3

Total Unduplicated Client Count for Quarter: 153

Total Cases Closed in Quarter: 149

Total Units of Service for Quarter (Unit=1 Hour): 911

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	40
65-74:	77
75-84:	23
85+:	13
Client Declined to Provide Information:	0
Total:	153

##### CLIENT GENDER

Male:	51
Female:	102
Client Declined to Provide Information:	0
Total:	153

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	100
Homebound:	0
Lives Alone:	97
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	59
Rural:	15
Greatest Economic Need (Minority):	95

##### CLIENT RACE

Two or More Races:	0
Caucasian:	132
African American:	1
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	15
Client Declined to Provide Information:	0
Total:	153

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 3

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 15

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 11

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 9

10 0 0

2 1 0

8 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 1

0 0 0

0 0 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 8

D2. Medicare: 2

D3. Other Health/Community Based Care: 1

8 12 3

5 1

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 40

28 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 3

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	25	18	0	0
E3. Other Housing:	1	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	10	7	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	30	23	9	0
H2. Advance Health Care Directives (AHCD):	4	3	6	0
H3. Financial Powers of Attorney:	4	0	0	0
H4. Other Miscellaneous:	1	1	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		112	33	4
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		842		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2015-2016

Quarter: 4

PSA:

3

Provider Name: *Legal Services of Northern California*

County(ies) *Butte, Colusa, Glenn, Plumas, Tehama*

6/23/16	All Co	Medi-Cal 2020 Conf	Providers	90	5.5
6/21/16	Butte Co	Present to DSS	Providers	75	1
6/15/16	Tehama Co	MDT	Providers	10	4
6/3/16	Plumas Co	Present Plumas Crisis Intervention &	Providers	6	1
4/19/16	Tehama	Present to Tehama Food Bank Pgms	Providers	3	11
4/15/16	Butte Co.	Bute Co Homeless Symp	Providers and othes	100	5
4/13/16	Butte Co.	Presnt to Ctr for Healthy Comm	Low Income	7	2
4/10/16	Butte Co.	Outreach to Shalom Free clinic	Low Income	6	2
4/7/16	Butte Co.	MDT Mtg	Providers	20	2
4/6/16	Butte Co.	Present to Greater Chico Homeless Task Force	Providers	26	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 35

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies) *Butte, Colusa, Glenn, Plumas, Tehama*

5/17/16	Butte Co.	Present Wills/POAs	Seniors	12	4
5/11/16	Butte Co.	Iverson Ctr Wellness/Recovery	All	60	5
5/10/16	Butte Co.	Outreach at Gridley Library	Seniors	3	2.5
5/5/16	Butte Co.	MDT Mtg	Providers	20	3
4/29/16	Tehama Co.	Elder Services	Providers	17	7

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA: 3**

4/26/16	Butte Co.	Chico Homeless Connect	Low Income	200	12
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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 34

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

4

Total Unduplicated Client Count for Quarter: 337

Total Cases Closed in Quarter: 289

Total Units of Service for Quarter (Unit=1 Hour): 1046

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	94
65-74:	147
75-84:	70
85+:	26
Client Declined to Provide Information:	0
Total:	337

##### CLIENT GENDER

Male:	165
Female:	172
Client Declined to Provide Information:	
Total:	337

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	194
Homebound:	3
Lives Alone:	181
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	15
Rural:	1
Greatest Economic Need (Minority):	53

##### CLIENT RACE

Two or More Races:	0
Caucasian:	186
African American:	60
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	5
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	60
Client Declined to Provide Information:	19
Total:	337

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 4

Greatest Economic Need (Non-Minority): 186

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 38

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 21

A2. Contracts/Warranties: 7

A3. Other Consumer/Finance: 20

22 0 0

5 0 1

14 2 0

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 3

1 0 0

1 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 6

C2. Conservatorship: 2

C3. Other Family: 10

4 0 0

1 0 0

8 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 10

D2. Medicare: 6

D3. Other Health/Community Based Care: 3

1 0 1

0 0 0

3 2 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 97

86 4 3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15	13	0	0
E3. Other Housing:	13	12	3	1
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	11	6	1	0
F2. Supplemental Security Income (SSI):	6	5	0	0
F3. Pensions/Retiree Benefits:	10	11	4	0
F4. Other Income Maintenance:	3	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	17	14	0	0
G3. Other Individual Rights:	13	3	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	47	45	0	0
H2. Advance Health Care Directives (AHCD):	7	5	0	0
H3. Financial Powers of Attorney:	6	6	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		267	16	6
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		984		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours



**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2015-2016

Quarter: 4

PSA:

4

Provider Name: *Legal Services of Northern California*

County(ies) *Yolo*

4/13/16	YCH Winters	Tabling event	Low income/adults/seniors	40	5
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Provider Name: *Sacramento Senior Legal Services*

County(ies) *Sacramento*

6/10/16	Stanford Settlement	Overview of services at the 24th Senior Health & Info Fair	Seniors	46	3.6
6/1/16	Senior Center of Elk Grove	Overview of services at the 10th Annual Senior Day in the Park	Seniors	90	4.5
5/19/16	Sacramento Convention Center	Overview of SLH service at Alzheimer's Association Annual Education Conference	Seniors	150	8.9
5/12/16	Citrus Heights Community Center	Overview of SLH service at Senior Health Fair & Panelist discussion on "Care giving"	Seniors	121	6
4/30/16	Hagan Community Park	Tabling at 27th Annual Kids Day in the	Families	350	6
4/30/16	CTAP Parking Lot	Tabling at CTAP Community Resource Fair	Seniors	40	4
4/22/16	Mission Oaks Community Center	Tabling at Mission Oaks Health Faire	Seniors	50	3.4
4/16/16	Lions Gate Hotel	Tabling at Veteran's Resource Fair	Female Veterans	6	1.2
4/16/16	Capitol Heights Academy	Tabling at Family Resource Fair	Families	15	2
4/13/16	Camden Springs	Tabling at Senior Resource Fair	Seniors	59	5.9
4/1/16	Conzelmann Community Center	Tabling at Back To Work Career & Resource Fair	Seniors	60	4.1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 50

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

4

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Services of Northern California</b>					
<b>County(ies) Nevada, Placer, Sierra</b>					
5/24/16	Roseville Placer Co	PlacerCo Veterans StandDown	Veterans	20	6
April 2016	Auburn	Planning, Prep for Presentations and Placer Outreach	Older Adults and Service Providers	50	6
April 2016	Auburn and Nevada City	Planning, Prep for Presentations and Placer Outreach	Older Adults	50	3
04/05/16	Sierra Senior Services, Truckee, Nevada County	`*PRESENTATION*: Nevada County; LSNL Services for Seniors/Disabled	Older Adults	11	5
May 2016	Auburn and Nevada City	Planning, Prep for Presentations and Placer Outreach	Older Adults and Service Providers	50	2
5/9/16	Loyalton Sr. Ctr, Sierra Co	*PRESENTATION* SIERRA COUNTY Small Estate Administration	Older Adults and Service Providers	18	7
5/10/16	Sierra Senior Services Truckee	*PRESENTATION* NEVADA COUNTY Medicare Savin s Pro ram	Older Adults and Service Providers	20	13
6/23/16	Fair Oaks	Observe: Alz Assoc Present/outreach	Placer and Nevada Co., Families/Caregivers for Alzheimers	100	2
6/21/16	Auburn Amphitheater	Placer Co Copmmunity Elder Abuse Awareness	Placer County Community	20	5
April 2016	Auburn and Nevada City	Planning, Prep for outreach and Presentations in Nevada County	Older Adults and Service Providers	50	9
5/26/16	HHS Nevada City	*PRESENTATION* NEVADA COUNTY Medicare Savings Program	Older Adults and Service Providers	14	3
May 2016	Auburn/Nevada City	Planning, Prep for Presentations in Sierra Co	Older Adults and Service Providers	25	2
5/10/16	Truckee, Nevada Co	Outreach meeting with lalgal staff at Family Resoucs Center of Truckee	Older Adults	3	1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

4

June 2016	Auburn/Nevada City	Continue: Planning, Prep for Presentations in Sierra	Older Adults and Service Providers	100	0.2
<b>County(ies)</b> <i>Yolo</i>					
6/24/16	Woodland Courthouse	Small Claims	Older adults and low income people with small claims issues	10	5.5
5/5/16	RISE-Esparto	ACA/Medicare	Seniors	30	3.5
<b>Provider Name:</b> <i>Sacramento Senior Legal Services</i>					
<b>County(ies)</b> <i>Sacramento</i>					
4/12/16	ACC Senior Services	Overview of SLH Services	Seniors	4	2.5
5/4/16	Mercy Housing in Folsom	Social Security	Seniors	5	2.1
5/12/16	Oak Park Community Center	Pensions and Overview of SLH Services	Seniors	1	1.8
6/8/16	Mercy Housing	Tenant Rights	Seniors	5	3.6
4/6/16	Mercy Housing	Advance Health Care Directives	Seniors	5	1.9
<b>Provider Name:</b> <i>Yuba Sutter Legal Center</i>					
<b>County(ies)</b> <i>Sutter and Yuba</i>					
6/23/2016	Yuba County Senior Center	Homeowners Insurance, part 2	Seniors	21	2.5
4/11/2016	DOLS	IRS calls	Seniors	102	1
4/14/2016	Rideout Auxiliary	Scams & YSLC services	Seniors	32	1.5
4/24/2016	Brownsville Community Center	Estate Planning	Seniors	21	5
5/12/2016	Yuba City Senior Center	Issues affecting Seniors	Seniors	3	2
5/26/2016	Yuba County Senior Center	Homeowners Insurance, part 1	Seniors	15	4
5/27/2016	Date Street Housing	YSLC/I&A services	Seniors	8	2

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA:**

**4**

6/3/2016	La Serena Senior Housin	Powers of Attorney	Seniors	17	1
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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 5

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 12

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

4

Total Unduplicated Client Count for Quarter: 296

Total Cases Closed in Quarter: 335

Total Units of Service for Quarter (Unit=1 Hour): 1631

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	79
65-74:	105
75-84:	79
85+:	33
Client Declined to Provide Information:	0
Total:	296

##### CLIENT GENDER

Male:	87
Female:	209
Client Declined to Provide Information:	0
Total:	296

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	134
Homebound:	18
Lives Alone:	147
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	16
Limited English:	21
Rural:	142
Greatest Economic Need (Minority):	38

##### CLIENT RACE

Two or More Races:	4
Caucasian:	243
African American:	10
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	3
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	29
Client Declined to Provide Information:	1
Total:	296

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 4

Greatest Economic Need (Non-Minority): 115

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 41

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 37

A2. Contracts/Warranties: 26

A3. Other Consumer/Finance: 22

25 7 0

20 8 0

14 7 0

#### EMPLOYMENT

B1. Discrimination: 2

B2. Other Employment: 2

2 0 0

2 1 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 4

C2. Conservatorship: 1

C3. Other Family: 1

4 0 0

1 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 6

D2. Medicare: 2

D3. Other Health/Community Based Care: 3

2 2 0

1 1 1

2 1 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 93

55 15 9

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	29	15	7	0
E3. Other Housing:	12	12	1	1
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	10	7	0	0
F2. Supplemental Security Income (SSI):	6	6	1	0
F3. Pensions/Retiree Benefits:	1	0	0	1
F4. Other Income Maintenance:	9	8	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	11	1	3
G3. Other Individual Rights:	5	2	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	55	42	12	0
H2. Advance Health Care Directives (AHCD):	27	14	4	0
H3. Financial Powers of Attorney:	8	1	2	0
H4. Other Miscellaneous:	2	2	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		248	72	15
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1534		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2015-2016

Quarter: 4

PSA:

4

Provider Name: Legal Services of Northern California

County(ies) Yolo

4/13/16	YCH Winters	Tabling event	Low income/adults/seniors	40	5
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Provider Name: Sacramento Senior Legal Services

County(ies) Sacramento

6/10/16	Stanford Settlement	Overview of services at the 24th Senior Health & Info Fair	Seniors	46	3.6
6/1/16	Senior Center of Elk Grove	Overview of services at the 10th Annual Senior Day in the Park	Seniors	90	4.5
5/19/16	Sacramento Convention Center	Overview of SLH service at Alzheimer's Association Annual Education Conference	Seniors	150	8.9
5/12/16	Citrus Heights Community Center	Overview of SLH service at Senior Health Fair & Panelist discussion on "Care giving"	Seniors	121	6
4/30/16	Hagan Community Park	Tabling at 27th Annual Kids Day in the	Families	350	6
4/30/16	CTAP Parking Lot	Tabling at CTAP Community Resource Fair	Seniors	40	4
4/22/16	Mission Oaks Community Center	Tabling at Mission Oaks Health Faire	Seniors	50	3.4
4/16/16	Lions Gate Hotel	Tabling at Veteran's Resource Fair	Female Veterans	6	1.2
4/16/16	Capitol Heights Academy	Tabling at Family Resource Fair	Families	15	2
4/13/16	Camden Springs	Tabling at Senior Resource Fair	Seniors	59	5.9
4/1/16	Conzelmann Community Center	Tabling at Back To Work Career & Resource Fair	Seniors	60	4.1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

4

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> Legal Services of Northern California					
<b>County(ies)</b> Nevada, Placer, Sierra					
5/24/16	Roseville Placer Co	PlacerCo Veterans StandDown	Veterans	20	6
April 2016	Auburn	Planning, Prep for Presentations and Placer Outreach	Older Adults and Service Providers	50	6
April 2016	Auburn and Nevada City	Planning, Prep for Presentations and Placer Outreach	Older Adults	50	3
04/05/16	Sierra Senior Services, Truckee, Nevada County	*PRESENTATION*: Nevada County; LSNL Services for Seniors/Disabled	Older Adults	11	5
May 2016	Auburn and Nevada City	Planning, Prep for Presentations and Placer Outreach	Older Adults and Service Providers	50	2
5/9/16	Loyalton Sr. Ctr, Sierra Co	*PRESENTATION* SIERRA COUNTY Small Estate Administration	Older Adults and Service Providers	18	7
5/10/16	Sierra Senior Services Truckee	*PRESENTATION* NEVADA COUNTY Medicare Savin s Pro ram	Older Adults and Service Providers	20	13
6/23/16	Fair Oaks	Observe: Alz Assoc Present/outreach	Placer and Nevada Co., Families/Caregivers for Alzheimers	100	2
6/21/16	Auburn Amphitheater	Placer Co Copmmunity Elder Abuse Awareness	Placer County Community	20	5
April 2016	Auburn and Nevada City	Planning, Prep for outreach and Presentations in Nevada County	Older Adults and Service Providers	50	9
5/26/16	HHS Nevada City	*PRESENTATION* NEVADA COUNTY Medicare Savings Program	Older Adults and Service Providers	14	3
May 2016	Auburn/Nevada City	Planning, Prep for Presentations in Sierra Co	Older Adults and Service Providers	25	2
5/10/16	Truckee, Nevada Co	Outreach meeting with lalgal staff at Family Resoucs Center of Truckee	Older Adults	3	1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

4

June 2016	Auburn/Nevada City	Continue: Planning, Prep for Presentations in Sierra	Older Adults and Service Providers	100	0.2
<b>County(ies)</b> <i>Yolo</i>					
6/24/16	Woodland Courthouse	Small Claims	Older adults and low income people with small claims issues	10	5.5
5/5/16	RISE-Esparto	ACA/Medicare	Seniors	30	3.5
<b>Provider Name:</b> <i>Sacramento Senior Legal Services</i>					
<b>County(ies)</b> <i>Sacramento</i>					
4/12/16	ACC Senior Services	Overview of SLH Services	Seniors	4	2.5
5/4/16	Mercy Housing in Folsom	Social Security	Seniors	5	2.1
5/12/16	Oak Park Community Center	Pensions and Overview of SLH Services	Seniors	1	1.8
6/8/16	Mercy Housing	Tenant Rights	Seniors	5	3.6
4/6/16	Mercy Housing	Advance Health Care Directives	Seniors	5	1.9
<b>Provider Name:</b> <i>Yuba Sutter Legal Center</i>					
<b>County(ies)</b> <i>Sutter and Yuba</i>					
6/23/2016	Yuba County Senior Center	Homeowners Insurance, part 2	Seniors	21	2.5
4/11/2016	DOLS	IRS calls	Seniors	102	1
4/14/2016	Rideout Auxiliary	Scams & YSLC services	Seniors	32	1.5
4/24/2016	Brownsville Community Center	Estate Planning	Seniors	21	5
5/12/2016	Yuba City Senior Center	Issues affecting Seniors	Seniors	3	2
5/26/2016	Yuba County Senior Center	Homeowners Insurance, part 1	Seniors	15	4
5/27/2016	Date Street Housing	YSLC/I&A services	Seniors	8	2

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA:**

**4**

6/3/2016	La Serena Senior Housin	Powers of Attorney	Seniors	17	1
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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 24

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 92

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2015-2016

Quarter: 4

PSA: 5

Total Unduplicated Client Count for Quarter: 92

Total Cases Closed in Quarter: 82

Total Units of Service for Quarter (Unit=1 Hour): 385

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	35
65-74:	36
75-84:	11
85+:	10
Client Declined to Provide Information:	0
Total:	92

**CLIENT GENDER**

Male:	33
Female:	59
Client Declined to Provide Information:	0
Total:	92

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	35
Homebound:	26
Lives Alone:	49
Institutionalized:	30
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	8
Rural:	3
Greatest Economic Need (Minority):	16

**CLIENT RACE**

Two or More Races:	2
Caucasian:	66
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	15
Client Declined to Provide Information:	2
Total:	92

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 5

Greatest Economic Need (Non-Minority): 30

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 15

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 8

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 1

4 0 0

1 0 0

2 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 0

1 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 1

D3. Other Health/Community Based Care: 3

0 0 0

1 0 0

3 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 32

20 7 3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 5

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	3	4	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	0	1
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	7	1	2	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	23	22	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	3	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		68	10	4
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		380		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA:**

**5**

**Provider Name:** *Legal Aid of the North Bay*

**County(ies)** *Marin County*

5/4/16

Point Reyes

Senior Housing Outreach

Senior Residents

25

5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 6

Total Unduplicated Client Count for Quarter: 300

Total Cases Closed in Quarter: 270

Total Units of Service for Quarter (Unit=1 Hour): 3706

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	60
65-74:	141
75-84:	64
85+:	30
Client Declined to Provide Information:	5
Total:	300

##### CLIENT GENDER

Male:	145
Female:	155
Client Declined to Provide Information:	0
Total:	300

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	111
Homebound:	14
Lives Alone:	130
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	23
Limited English:	144
Rural:	0
Greatest Economic Need (Minority):	138

##### CLIENT RACE

Two or More Races:	0
Caucasian:	122
African American:	25
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	71
Filipino:	16
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	58
Client Declined to Provide Information:	2
Total:	300



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 6

Greatest Economic Need (Non-Minority): 48

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 57

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 16

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 5

4 0 2

1 0 0

2 0 0

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 5

1 0 0

5 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 2

C3. Other Family: 0

0 0 0

0 0 6

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 1

D3. Other Health/Community Based Care: 0

4 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 107

72 3 61

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	4	0	0
E3. Other Housing:	44	3	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	11	8	0	0
F2. Supplemental Security Income (SSI):	30	25	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	13	12	0	1
G2. Elder Abuse/Neglect/Exploitation:	23	26	0	9
G3. Other Individual Rights:	2	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	11	6	0	3
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	3	0	0
H4. Other Miscellaneous:	13	4	1	1
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		180	6	84
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		3676		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

6

Provider Name: *Asian Americans Advancing Justice - Asian Law Cau*

County(ies) *San Francisco*

6/8/16	San Francisco	Discussed Fair Housing and what are the protected categories	Parents	6	3
5/25/16	Willy Woo	Discussed Fair Housing project and what does it mean	Seniors from members of Chinatown Tenant Association	200	3
4/24/16	Gordon J. Lau	Discussed Fair Housing project and what does it mean	.	0	3
4/14/16	Portola Family	Discussed rent increases	Parents	10	3

Provider Name: *La Raza Centro Legal, Inc.*

County(ies) *City & County San Francisco*

5/11/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	5	2
5/4/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2
4/20/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2
4/13/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
4/6/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	5	2

County(ies) *San Francisco*

08/18/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	2	2
8/11/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
7/28/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
07/14/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2

Provider Name: *Nihonmachi Legal Outreach dba API Legal Outreach*

County(ies) *San Francisco*

Spring 201	APILO Office	Newsletter: Senior Rights Bulletin	Seniors, disabled adults	20000	10.5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

6

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>La Raza Centro Legal, Inc.</i>					
<b>County(ies)</b> <i>City &amp; County San Francisco</i>					
4/4/16	Capp Street Center	Consumer Fraud, Estate Planning	Elders	24	8
<b>County(ies)</b> <i>San Francisco</i>					
9/28/15	Western Addition Senior Center	Public Benefits and Housing Issues	Elders	43	8
<b>Provider Name:</b> <i>Nihonmachi Legal Outreach dba API Legal Outreach</i>					
<b>County(ies)</b> <i>San Francisco</i>					
6/8/16	Canon Kip	Financial Abuse of Elders Training	Social Workers	8	4
6/1/16	APILO Office	Elder Abuse Laws in SF, Model Program (HSA)	Social Workers	2	1
5/12/16	APILO Office	Elder Abuse Education Series (Brown Bag #3: Legal Remedies for Elder Abuse and Adults with Disabilities)	Professionals and Caregivers	5	20

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 8

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

6

Total Unduplicated Client Count for Quarter: 58

Total Cases Closed in Quarter: 38

Total Units of Service for Quarter (Unit=1 Hour): 624

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	11
65-74:	22
75-84:	16
85+:	8
Client Declined to Provide Information:	1
Total:	58

##### CLIENT GENDER

Male:	23
Female:	33
Client Declined to Provide Information:	2
Total:	58

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	35
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	35
Rural:	0
Greatest Economic Need (Minority):	47

##### CLIENT RACE

Two or More Races:	0
Caucasian:	7
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	26
Filipino:	5
Japanese:	6
Korean:	1
Laotian:	1
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	58

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

6

Greatest Economic Need (Non-Minority): 7

Greatest Economic Need (Minority Status Unknown): 4

#### CLIENT ETHNICITY

Hispanic/Latino: 2

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 1

2 0 0

0 0 0

1 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

1 0 0

2 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 3

C2. Conservatorship: 2

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 7

5 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	7	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	8	0	2
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	8	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	6	5	0	0
H4. Other Miscellaneous:	5	4	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		36	0	2
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		588		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2015-2016

Quarter: 4

PSA:

6

Provider Name: *Asian Americans Advancing Justice - Asian Law Cau*

County(ies) *San Francisco*

6/8/16	San Francisco	Discussed Fair Housing and what are the protected categories	Parents	6	3
5/25/16	Willy Woo	Discussed Fair Housing project and what does it mean	Seniors from members of Chinatown Tenant Association	200	3
4/24/16	Gordon J. Lau	Discussed Fair Housing project and what does it mean	.	0	3
4/14/16	Portola Family	Discussed rent increases	Parents	10	3

Provider Name: *La Raza Centro Legal, Inc.*

County(ies) *City & County San Francisco*

5/11/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	5	2
5/4/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2
4/20/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2
4/13/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
4/6/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	5	2

County(ies) *San Francisco*

08/18/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	2	2
8/11/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
7/28/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
07/14/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2

Provider Name: *Nihonmachi Legal Outreach dba API Legal Outreach*

County(ies) *San Francisco*

Spring 201	APILO Office	Newsletter: Senior Rights Bulletin	Seniors, disabled adults	20000	10.5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

6

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>La Raza Centro Legal, Inc.</i>					
<b>County(ies)</b> <i>City &amp; County San Francisco</i>					
4/4/16	Capp Street Center	Consumer Fraud, Estate Planning	Elders	24	8
<b>County(ies)</b> <i>San Francisco</i>					
9/28/15	Western Addition Senior Center	Public Benefits and Housing Issues	Elders	43	8
<b>Provider Name:</b> <i>Nihonmachi Legal Outreach dba API Legal Outreach</i>					
<b>County(ies)</b> <i>San Francisco</i>					
6/8/16	Canon Kip	Financial Abuse of Elders Training	Social Workers	8	4
6/1/16	APILO Office	Elder Abuse Laws in SF, Model Program (HSA)	Social Workers	2	1
5/12/16	APILO Office	Elder Abuse Education Series (Brown Bag #3: Legal Remedies for Elder Abuse and Adults with Disabilities)	Professionals and Caregivers	5	20

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 25

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 7

Total Unduplicated Client Count for Quarter: 278

Total Cases Closed in Quarter: 293

Total Units of Service for Quarter (Unit=1 Hour): 1476

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	42
65-74:	125
75-84:	85
85+:	26
Client Declined to Provide Information:	
Total:	278

##### CLIENT GENDER

Male:	82
Female:	196
Client Declined to Provide Information:	0
Total:	278

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	86
Homebound:	0
Lives Alone:	46
Institutionalized:	
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	14
Rural:	0
Greatest Economic Need (Minority):	38

##### CLIENT RACE

Two or More Races:	0
Caucasian:	205
African American:	48
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	8
Filipino:	2
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	278

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 7

Greatest Economic Need (Non-Minority): 59

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 28

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 9

A3. Other Consumer/Finance: 19

6 2 0

19 2 1

0 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 2

C3. Other Family: 7

0 0 0

2 0 0

4 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

1 0 0

0 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 69

53 24 4

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 7

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	13	13	3	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	5	5	0	0
F2. Supplemental Security Income (SSI):	4	1	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	2	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	18	11	8	3
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	62	44	21	0
H2. Advance Health Care Directives (AHCD):	39	7	28	0
H3. Financial Powers of Attorney:	22	18	0	0
H4. Other Miscellaneous:	2	2	5	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		190	95	8
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1459		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

7

Provider Name: *Contra Costa Senior Legal Services*

County(ies) *Contra Costa*

6/2/16	San Ramon	Legal Info (AHCD)	Seniors	10	6
6/20/16	San Pablo	Outreach	Seniors	90	4
5/19/16	Concord	Training/Outreach	Professionals	10	1
5/16/16	Oakley	Legal Info (AHCD)	Seniors	10	2.5
4/19/16	San Pablo	Legal Info (AHCD)	Seniors	12	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 8

Total Unduplicated Client Count for Quarter: 103

Total Cases Closed in Quarter: 106

Total Units of Service for Quarter (Unit=1 Hour): 1831

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	35
65-74:	39
75-84:	21
85+:	8
Client Declined to Provide Information:	0
Total:	103

##### CLIENT GENDER

Male:	36
Female:	67
Client Declined to Provide Information:	0
Total:	103

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	41
Homebound:	0
Lives Alone:	57
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	15
Rural:	8
Greatest Economic Need (Minority):	35

##### CLIENT RACE

Two or More Races:	0
Caucasian:	61
African American:	5
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	11
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	7
Total:	103

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 8

Greatest Economic Need (Non-Minority): 17

Greatest Economic Need (Minority Status Unknown): 4

#### CLIENT ETHNICITY

Hispanic/Latino: 33

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 6

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 4

4 0 0

1 1 0

3 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 2

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 29

D2. Medicare: 4

D3. Other Health/Community Based Care: 5

11 12 5

0 2 0

1 1 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 41

35 2 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 8

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	3	3	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	8	4	4	0
F2. Supplemental Security Income (SSI):	6	5	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	0	2
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	0	2
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	5	1	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	1	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		129	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		73	24	9
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1784		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

8

Provider Name: *Legal Aid Society of San Mateo County*

County(ies) *San Mateo*

various	teleconference	CCI weekly call	Service providers	11	6
various		Outreach planning & coordination	Service providers	10	6
6/28/16	Aging & Adult	Commission on Aging, Adult Abuse Prevention Committee	Service providers	5	2
6/14/16	Aging & Adult	Aging & Adult Services Network Provider Meeting	Service providers	15	3
5/20/16	Aging & Adult	CalMediConnect Advisory Committee	Service Providers	13	2
5/24/16	Aging & Adult	Commission on Aging, Adult Abuse Prevention Committee	Service providers	8	2
4/19/16	Aging & Adult	EDAPT Meeting	Service providers	8	2
4/26/16	Health Plan of San Mateo	Commission on Aging, Adult Abuse Prevention Committee	Service providers	6	1
4/4/16	400 Harbor Blvd., Belmont	Aging & Adult Services Network Provider Meeting	Service providers	12	3
5/21/16	1701 Coyote Point Dr., San Mateo	Soul Stroll for Health	Service Providers	300	4
5/18/16	Pacifica Community Center	Pacifica Senior Information Fair	Seniors, adults with disabilities	100	2
5/9/16	YMCA, 550 Bell St., East Palo Alto	East Palo Alto Senior Lifestyles Expo	Seniors	4	2
5/6/16	101 Lake Merced Blvd., Daly City	Daly City Peninsula Partnership Collaborative Senior Expo	Seniors	100	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 39

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

8

Provider Name: *Legal Aid Society of San Mateo County*

County(ies) *San Mateo*

6/24/16	Twin Pines Senior Center, 20 Twin Pines Lane, Belmont	Elder and Dependent Adult Abuse Prevention and Legal Aid Services	Seniors	4	2
5/10/16	Stanford Hospital, 300 Pasteur Drive	Senior Health Law Issues	Social workers and nurses	15	2
4/28/16	Aging & Adult	Training for Alzheimer's Association Dementia Capable Supports & Services Advisory Council on Legal Issues Affectin!:: Seniors	Service providers	25	2
4/14/16	San Carlos Elms, San Carlos	Legal Issues Affecting Seniors	Seniors	25	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

9

Total Unduplicated Client Count for Quarter: 87

Total Cases Closed in Quarter: 182

Total Units of Service for Quarter (Unit=1 Hour): 2398

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	16
65-74:	43
75-84:	19
85+:	9
Client Declined to Provide Information:	0
Total:	87

##### CLIENT GENDER

Male:	27
Female:	60
Client Declined to Provide Information:	0
Total:	87

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	31
Homebound:	1
Lives Alone:	4
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	17
Limited English:	24
Rural:	
Greatest Economic Need (Minority):	40

##### CLIENT RACE

Two or More Races:	8
Caucasian:	26
African American:	15
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	8
Filipino:	4
Japanese:	2
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	21
Client Declined to Provide Information:	0
Total:	87

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 9

Greatest Economic Need (Non-Minority): 13

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 22

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 1

0 0 0

0 0 0

1 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 8

C3. Other Family: 0

1 0 0

1 43 17

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 8

D3. Other Health/Community Based Care: 1

6 6 0

6 6 2

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 0

1 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 9

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	10	6	5	0
F2. Supplemental Security Income (SSI):	13	9	5	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	17	2	7	6
G2. Elder Abuse/Neglect/Exploitation:	17	14	18	4
G3. Other Individual Rights:	1	2	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	3	0	4	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	3	3	3	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		88		
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		54	98	30
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		2048		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2015-2016

Quarter: 4

PSA:

9

Provider Name: *Legal Assistance for Seniors*

County(ies) *Alameda*

6/8/2016	St. Augustine's Episcopal Church	Health Fair	Seniors	86	11
6/3/2016	Fremont Senior Center – CE Site	Health Fair	Seniors	1900	24.5
5/27/2016	Vineyard Village Senior Housing – CE Site	Senior Fair	Seniors and Caregivers	40	15.5
5/25/2016	Mastick Senior Center – CE Site	Senior Fair	Seniors	175	17.5
5/25/2016	USOAC – CE Site	Senior Fair	Senior Service Provider	125	16.5
5/20/2016	San Leandro Senior Community Center	Senior Fair	Seniors	390	13.5
5/5/2016	Kenneth Aitken Senior Center – CE Site	Senior Fair	Seniors	70	17.5
5/4/2016	Frank Ogawa Plaza – CE Site	Senior Fair	Seniors	250	11.9
5/4/2016	OUSD Adult Education Program – CE Site	Senior Fair	Seniors	145	5
4/30/2016	Tropics Mobile Home Park	Senior Fair	Seniors	40	13
4/16/2016	Marriot City Center Oakland Hotel – CE Site	Health Fair	Seniors	700	30

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 176

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

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Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Assistance for Seniors</b>					
<b>County(ies) Alameda</b>					
5/18/2016	Palo Alto Medical Foundation-Fremont Clinic	General LAS	Seniors and Caregivers	14	5.5
4/4/2016	Lawrence Livermore National Laboratory-CE Site	General LAS	Seniors	65	4.25
4/6/2016	Oakland City Hall	Keeping Elders Safe: An Overview of Elder Abuse and Legal Remedies	Seniors and Providers	18	4.5
4/11/2016	Percy Abram Jr. Senior Apartments - CE Site	Medicare Alert	Seniors	1	3
4/15/2016	Cottonwood Place - CE site	Seniors' Guide to Public Benefits	Seniors	21	11
4/19/2016	Brookdale Senior Living-CE site	Keeping Elders Safe: An Overview of Elder Abuse and Legal Remedies	Senior service provider	25	6.5
4/19/2016	Fremont Oak Gardens- CE Site	General LAS	Seniors	25	7.75
4/26/2016	Castro Valley Library - CE Site	General LAS	Seniors and Caregivers	21	10.5
4/26/2016	West Oakland Senior Center - CE Site	Keeping Elders Safe: An Overview of Elder Abuse and Legal Remedies	Seniors	1	4
4/26/2016	Hayward Area Senior Center - CE Site	General LAS	Seniors	25	6
4/28/2016	UC Berkeley Retirement Center - CE Site	General LAS	Seniors	65	6.25
4/30/2016	Fremont Main Library - CE Site	General LAS	Seniors and Caregivers	24	6.5

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

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4/4/2016	Lawrence Livermore National Laboratory-CE Site	General LAS	Seniors	65	4
5/7/2016	Northern California Rheumatology Society-CE site	General LAS	Seniors and Caregivers	15	2.5
6/23/2016	Westlake Christian Terrace - CE Site	Medicare Alert	Seniors	93	11.5
5/26/2016	Fremont Senior Center - CE Site	Seniors Guide Public Benefits	Seniors	21	11
5/31/2016	Christian Church Homes - CE Site	Consumer Fraud	Senior service provider	18	2
5/31/2016	Christian Church Homes - CE Site	Keeping Elders Safe: An Overview of Elder Abuse and Legal Remedies	Senior service provider	18	4
5/31/2016	Social Workers in Senior Housing (SWISH) - CE Site	General LAS	Senior service provider	18	4
6/1/2016	Alameda Library- CE Site	Consumer Fraud	Seniors	5	9.5
6/6/2016	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-CE site	Keeping Elders Safe: An Overview of Elder Abuse and Legal Remedies	Seniors	19	5
6/6/2016	Lion Creek Crossing - CE site	Seniors Guide to Public Benefits	Seniors	10	6.25
6/10/2016	West Oakland Senior Center - CE Site	Medicare Alert	Seniors	38	12.5
6/10/2016	Downtown Oakland Senior Center - CE Site	Medicare Alert	Seniors	31	3.5
6/14/2016	East Bay Retiree Council-CA School Employees	Seniors Guide to Public Benefits	Seniors	28	8.5



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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA:**

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6/17/2016	North Oakland Senior Center - CE Site	Consumer Fraud	Seniors	22	10.5
5/2/2016	Lion Creek Crossing - CE site	Seniors Guide to Public Benefits	Seniors	0	3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 27

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 174

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 10

Total Unduplicated Client Count for Quarter: 446

Total Cases Closed in Quarter: 506

Total Units of Service for Quarter (Unit=1 Hour): 2343

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	62
65-74:	174
75-84:	135
85+:	75
Client Declined to Provide Information:	0
Total:	446

##### CLIENT GENDER

Male:	165
Female:	281
Client Declined to Provide Information:	0
Total:	446

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	158
Homebound:	11
Lives Alone:	97
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	56
Limited English:	59
Rural:	1
Greatest Economic Need (Minority):	108

##### CLIENT RACE

Two or More Races:	24
Caucasian:	275
African American:	16
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	21
Cambodian:	0
Chinese:	40
Filipino:	14
Japanese:	4
Korean:	3
Laotian:	0
Vietnamese:	10
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	10
Total:	446

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA: 10**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 10

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	8	0	0
E3. Other Housing:	23	22	7	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	16	11	8	0
F2. Supplemental Security Income (SSI):	31	25	5	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	3	3	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	2	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	49	35	21	11
G3. Other Individual Rights:	2	2	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	87	86	11	0
H2. Advance Health Care Directives (AHCD):	20	15	14	0
H3. Financial Powers of Attorney:	20	20	4	0
H4. Other Miscellaneous:	23	25	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		407	87	12
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		2291		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

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Provider Name: *Senior Adults Legal Assistance (SALA)*

County(ies) *Santa Clara County*

6/24/16	Bay Area Legal Aid Office in San Jose	Represent SALA at Meeting of South Bay Regional Public Benefits Task Force	Service providers and advocates that are members of the Task Force	18	7
6/22/16	Stevenson House Senior Housing in Palo Alto	Presentation on SALA (Who We Are and What We Do) and how to access our services (in English and Mandarin)	Senior residents at Stevenson house	17	8.7
6/13/16	HICAP Program at Sobrato Center in San Jose	Presentation on SALA's Services, Medicare & Social Security, and Fair Housing Issues Related to Seniors	Staff and volunteers of the HICAP Program	21	5.5
6/9/16	Santa Clara Senior Center	Presentation on SALA (Who We Are and What We Do) and how to access our services	Senior participants at the center	40	2
5/26/16	Gilroy Senior Center	Presentation on SALA (Who We Are and What We Do) and how to access our services	Senior participants at the center	25	1
5/16/16	Barbara Lee Senior Center in Milpitas	Presentation on SALA (Who We Are and What We Do) and how to access our services	Senior participants at the center	50	1.5
5/14/16	Family Court Division of the Superior Court located in San Jose	Participate in Santa Clara County Domestic Violence Round Table (DVRT) and Reach Out to Participants About SALA	Judges, Court staff, service providers and Legal Aid agencies that are members of DVRT	34	3
5/12/16	Morgan Hill CRC Senior Program	Presentation on SALA (Who We Are and What We Do) and how to access our services	Senior participants at the center	50	1
4/27/16	Saratoga Senior Center	Presentation on SALA (Who We Are and What We Do) and how to access our services	Senior participants at the center	30	2
4/27/16	Long Term Care (LTC) Ombudsman Program at Catholic Charities in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors in Long Term Care and Assisted Living Facilities LTC program staff and volunteers	Staff and volunteers of the LTC Ombudsman Program	22	9

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 10

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 41

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> Senior Adults Legal Assistance (SALA)					
<b>County(ies):</b> Santa Clara County					
5/18/16	The Health Trust Office in San Jose	Presentation on Prevention of Elder Abuse for Senior Peer Advocates (SPA) Program	Participants in SPA Program	8	3.6
4/14/16	Evergreen Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	73	4
4/10/16	Almaden Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	50	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 11

Total Unduplicated Client Count for Quarter: 133

Total Cases Closed in Quarter: 153

Total Units of Service for Quarter (Unit=1 Hour): 362

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	32
65-74:	33
75-84:	26
85+:	10
Client Declined to Provide Information:	32
Total:	133

##### CLIENT GENDER

Male:	74
Female:	59
Client Declined to Provide Information:	0
Total:	133

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	84
Homebound:	1
Lives Alone:	10
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	106
Rural:	1
Greatest Economic Need (Minority):	14

##### CLIENT RACE

Two or More Races:	0
Caucasian:	130
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	133

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 11

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 122

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 7

0 1 0

0 0 0

0 7 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

0 2 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 2

0 1 0

0 0 0

0 2 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 24

D2. Medicare: 0

D3. Other Health/Community Based Care: 15

0 24 0

0 0 0

0 15 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 1

0 1 0



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 11

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	8	0	8	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	0	3	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	0	2	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	8	0	8	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	1	0	1	0
H4. Other Miscellaneous:	76	0	76	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		153	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		0	153	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		362		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA: 11**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 12

Total Unduplicated Client Count for Quarter: 48

Total Cases Closed in Quarter: 16

Total Units of Service for Quarter (Unit=1 Hour): 94

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	7
65-74:	22
75-84:	14
85+:	5
Client Declined to Provide Information:	0
Total:	48

##### CLIENT GENDER

Male:	19
Female:	29
Client Declined to Provide Information:	0
Total:	48

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2
Homebound:	1
Lives Alone:	16
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	0
Rural:	48
Greatest Economic Need (Minority):	1

##### CLIENT RACE

Two or More Races:	0
Caucasian:	47
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	48

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 12

Greatest Economic Need (Non-Minority): 14

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 1

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 7

A3. Other Consumer/Finance: 1

0 0 0

1 0 0

0 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 2

C2. Conservatorship: 0

C3. Other Family: 8

0 0 0

0 0 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 0

D3. Other Health/Community Based Care: 2

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 12

1 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 12

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	0	0	0
E3. Other Housing:	14	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	2	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	0
G3. Other Individual Rights:	9	1	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	19	8	3	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	5	0	0	0
H4. Other Miscellaneous:	4	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		13	3	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		68		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA:**

**12**

**Provider Name:** *Catholic Charities*

**County(ies)** *Alpine, Amador, Calaveras, Mariposa, T*

6/15/16	Black Oak Casino	Elder Abuse Awareness Conf	60+	200	20
5/15/16	St. Patricks	Program Presentation	Elders, those in need; volunteer recruitment	650	4
5/14/16	St. Patricks	Program Presentation	Elders, those in need; volunteer recruitment	150	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 26

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 13

Total Unduplicated Client Count for Quarter: 151

Total Cases Closed in Quarter: 134

Total Units of Service for Quarter (Unit=1 Hour): 1486

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	32
65-74:	62
75-84:	26
85+:	12
Client Declined to Provide Information:	19
Total:	151

##### CLIENT GENDER

Male:	55
Female:	96
Client Declined to Provide Information:	0
Total:	151

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	65
Homebound:	1
Lives Alone:	0
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	5
Rural:	0
Greatest Economic Need (Minority):	0

##### CLIENT RACE

Two or More Races:	0
Caucasian:	107
African American:	4
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	37
Total:	151

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 13

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 53

#### CLIENT ETHNICITY

Hispanic/Latino: 37

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 7

A2. Contracts/Warranties: 7

A3. Other Consumer/Finance: 12

3 0 0

6 4 2

6 1 1

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 0

0 0 1

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 1

C3. Other Family: 3

1 0 0

1 0 0

3 1 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 7

D2. Medicare: 1

D3. Other Health/Community Based Care: 3

7 0 0

0 1 0

2 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 48

31 11 6



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 13

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	0	0	0
E3. Other Housing:	15	12	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	9	5	0	1
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	2	0	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	3	2	3
G3. Other Individual Rights:	6	5	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	1	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	6	3	2	0
H4. Other Miscellaneous:	4	3	2	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		94	26	14
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1486		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA: 13**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 14

Total Unduplicated Client Count for Quarter: 101

Total Cases Closed in Quarter: 100

Total Units of Service for Quarter (Unit=1 Hour): 152

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	41
65-74:	43
75-84:	11
85+:	6
Client Declined to Provide Information:	0
Total:	101

##### CLIENT GENDER

Male:	31
Female:	70
Client Declined to Provide Information:	0
Total:	101

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	71
Homebound:	6
Lives Alone:	59
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	5
Rural:	1
Greatest Economic Need (Minority):	57

##### CLIENT RACE

Two or More Races:	3
Caucasian:	39
African American:	20
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	35
Client Declined to Provide Information:	0
Total:	101

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 14

Greatest Economic Need (Non-Minority): 58

Greatest Economic Need (Minority Status Unknown): 7

#### CLIENT ETHNICITY

Hispanic/Latino: 30

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 8

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 2

7 0 1

0 0 0

2 0 0

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 0

1 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 4

C3. Other Family: 11

0 0 0

2 0 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 68

66 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 14

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	9	7	0	1
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	5	5	0	0
H2. Advance Health Care Directives (AHCD):	2	1	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		97	1	2
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		152		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA: 14**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 15

Total Unduplicated Client Count for Quarter: 57

Total Cases Closed in Quarter: 65

Total Units of Service for Quarter (Unit=1 Hour): 226

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	24
65-74:	23
75-84:	7
85+:	3
Client Declined to Provide Information:	0
Total:	57

##### CLIENT GENDER

Male:	27
Female:	30
Client Declined to Provide Information:	0
Total:	57

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	28
Homebound:	2
Lives Alone:	25
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	3
Rural:	4
Greatest Economic Need (Minority):	25

##### CLIENT RACE

Two or More Races:	0
Caucasian:	35
African American:	5
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	14
Client Declined to Provide Information:	0
Total:	57

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 15

Greatest Economic Need (Non-Minority): 21

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 20

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 2

2 1 0

2 0 0

1 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

0 3 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 1

D3. Other Health/Community Based Care: 3

0 0 0

0 0 0

1 1 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 34

27 3 2



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 15

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	2	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	5	2	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	3	3	2	0
H2. Advance Health Care Directives (AHCD):	1	1	2	0
H3. Financial Powers of Attorney:	2	2	1	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		64		
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		48	15	2
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		218		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA: 15**

**Provider Name:** *Central California Legal Services Inc.*

**County(ies)** *Tulare*

05/06/17	Mooney Grove Park	Seniors Day in the Park	Tulare County Seniors	161	8
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**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 17

Total Unduplicated Client Count for Quarter: 75

Total Cases Closed in Quarter: 59

Total Units of Service for Quarter (Unit=1 Hour): 289

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	17
65-74:	22
75-84:	25
85+:	10
Client Declined to Provide Information:	1
Total:	75

##### CLIENT GENDER

Male:	23
Female:	52
Client Declined to Provide Information:	0
Total:	75

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	44
Homebound:	2
Lives Alone:	28
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	21
Greatest Economic Need (Minority):	0

##### CLIENT RACE

Two or More Races:	0
Caucasian:	70
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	75

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 17

Greatest Economic Need (Non-Minority): 26

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 3

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 3

2 0 0

0 4 0

1 1 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

1 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 2

0 1 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

0 1 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 18

4 5 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 17

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	2	0
E3. Other Housing:	3	0	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	2	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	2	5	0
G3. Other Individual Rights:	2	0	3	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	4	0	2	0
H2. Advance Health Care Directives (AHCD):	8	7	5	0
H3. Financial Powers of Attorney:	7	0	3	0
H4. Other Miscellaneous:	9	5	3	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		23	36	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		262		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2015-2016

Quarter: 4

PSA: 17

Provider Name: Senior Legal Services Project

County(ies) San Luis Obispo

4/23	Masonic Lodge	Estate Planning Developments	Attorneys	40	4
4/12	Dept of Social Services	SLSP Services	APS, IHSS & Public Authority Employees	40	1
4/11	Paso Robles Police Dept	SLSP Services	Patrol Officers	3	2.5
4/8	Santa Maria Govt Center	SLSP services; unmet needs in the community	AAA Advisory Council	10	1
5/6	Templeton Senior Center	DPA/AHCD	Seniors	15	2
5/5	Atascadero Senior Center	DPA/AHCD	Seniors	0	1
5/20	Paso Robles Culinary Academy Restraining Orders	Restraining Orders	Senior Providers	90	3
5/19	Templeton Senior Center	DPA/AHCD	Seniors	3	2
5/12	KCBX Radio	Domestic Violence & Elder Abuse	General Public	100	1
5/11	Cal Poly SLO	Elder Abuse	Students	40	2
6/22	Morro Bay Senior Center	DPA Workshop	Seniors	6	2
6/17	Morro Bay Senior Center	Planning for Incapacity	Seniors	10	2
6/16	Vet's hall	Empowering the Caregiver	Alzheimer's Caregivers	50	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 18

Total Unduplicated Client Count for Quarter: 312

Total Cases Closed in Quarter: 312

Total Units of Service for Quarter (Unit=1 Hour): 453

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	51
65-74:	124
75-84:	102
85+:	35
Client Declined to Provide Information:	0
Total:	312

##### CLIENT GENDER

Male:	127
Female:	185
Client Declined to Provide Information:	0
Total:	312

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	50
Homebound:	3
Lives Alone:	163
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	99
Rural:	47
Greatest Economic Need (Minority):	72

##### CLIENT RACE

Two or More Races:	5
Caucasian:	217
African American:	15
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	9
Cambodian:	0
Chinese:	9
Filipino:	22
Japanese:	7
Korean:	0
Laotian:	3
Vietnamese:	0
Guamanian:	8
Hawaiian:	0
Samoan:	9
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	312

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA: 18**

Greatest Economic Need (Non-Minority): 112

Greatest Economic Need (Minority Status Unknown): 4

#### CLIENT ETHNICITY

Hispanic/Latino: 77

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 11

A3. Other Consumer/Finance: 43

0 0 0

11 0 0

39 4 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 44

D2. Medicare: 1

D3. Other Health/Community Based Care: 0

41 3 0

1 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 24

24 0 0



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 18

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	31	31	0	0
F2. Supplemental Security Income (SSI):	27	25	2	0
F3. Pensions/Retiree Benefits:	15	13	2	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	18	18	0	0
H2. Advance Health Care Directives (AHCD):	49	49	0	0
H3. Financial Powers of Attorney:	44	44	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		312	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		301	11	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		428		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 18

Provider Name: Grey Law of Ventura County

County(ies)

4/20/16	Simi Valley Sen	Booth and Handouts	Seniors, Caregivers	90	4.5
4/14/16	Gov Center	Booth and Handouts	County Residents	50	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Grey Law of Ventura County

County(ies)

6/2/16	PT Hueneme Museum	Grey Law/Fraud in County	Retired SeaBees	25	2.5
5/23/16	Fillmore Sen Center	LIFE	Seniors	8	4
5/3/16	Poinsetia Pav	Grey Law/Fraud in County	Retired county Employees	175	2
4/19/16	Santa Paula Sen Center	LIFE	Seniors	2	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 19

Total Unduplicated Client Count for Quarter: 172

Total Cases Closed in Quarter: 239

Total Units of Service for Quarter (Unit=1 Hour): 1449

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	25
65-74:	0
75-84:	64
85+:	59
Client Declined to Provide Information:	24
Total:	172

##### CLIENT GENDER

Male:	51
Female:	120
Client Declined to Provide Information:	1
Total:	172

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	86
Homebound:	2
Lives Alone:	74
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	13
Limited English:	32
Rural:	0
Greatest Economic Need (Minority):	29

##### CLIENT RACE

Two or More Races:	2
Caucasian:	109
African American:	31
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	19
Client Declined to Provide Information:	3
Total:	172

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 19

Greatest Economic Need (Non-Minority): 50

Greatest Economic Need (Minority Status Unknown): 7

#### CLIENT ETHNICITY

Hispanic/Latino: 54

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 12

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 4

12 9 0

0 0 0

4 1 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 3

0 0 0

2 0 1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 17

C3. Other Family: 0

1 0 0

9 14 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 0

D3. Other Health/Community Based Care: 6

6 2 2

0 0 0

7 3 1

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 11

12 1 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 19

E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	27	30	2	0
E3. Other Housing:	2	4	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	4	1	0
F2. Supplemental Security Income (SSI):	5	9	3	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	2	0	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	0	2	1
G3. Other Individual Rights:	5	4	1	6
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	38	31	13	0
H2. Advance Health Care Directives (AHCD):	23	10	18	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	7	2	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		154	74	11
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1420		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA: 19**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Bet Tzedek</b>					
<b>County(ies) Los Angeles county</b>					
6/18/2016	Los Angeles	Presentation to the LA County Bar Association on elder justice	Attorneys working with seniors	180	13.6
5/17/2016	Whittier	Presentation to housing coordinators	Housing coordinators working with seniors.	25	0
4/19/2016	LA County	Presentation to social workers on housing.	Social workers working with seniors.	30	3.8
4/15/2016	Mission Hills	Presentation on elder abuse.	Seniors	15	3.8
4/8/2016	Lynwood	Presentation on estate planning.	Seniors	135	3.8
4/7/2016	Manhattan Beach	Presentation on medical directives and long-term care.	Seniors	25	3.8

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 29

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 20

Total Unduplicated Client Count for Quarter: 241

Total Cases Closed in Quarter: 307

Total Units of Service for Quarter (Unit=1 Hour): 1280

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	45
65-74:	103
75-84:	75
85+:	18
Client Declined to Provide Information:	0
Total:	241

##### CLIENT GENDER

Male:	77
Female:	164
Client Declined to Provide Information:	0
Total:	241

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	82
Homebound:	3
Lives Alone:	119
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	10
Rural:	8
Greatest Economic Need (Minority):	31

##### CLIENT RACE

Two or More Races:	17
Caucasian:	171
African American:	34
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	241

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA: 20**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 20

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	22	24	7	0
E3. Other Housing:	8	8	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	5	3	0	0
F2. Supplemental Security Income (SSI):	1	0	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	5	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	9	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	61	32	28	0
H2. Advance Health Care Directives (AHCD):	16	1	15	0
H3. Financial Powers of Attorney:	9	2	9	0
H4. Other Miscellaneous:	3	2	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		193	106	8
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1217		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 20

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *San Bernardino*

6/9/2016	Cora Harper Community Center 841 Barstow Rd., Barstow, CA 92311	Community Fair	Seniors, Low Income	132	5.9
5/23/2016	San Bernardino County Fairgrounds 14800 7th St., Victorville, CA 92392	Senior Day at the Fair	Seniors	45	5.8
5/7/2016	County Parking Lot 5th & Arrowhead Ave., San Bernardino, CA	Community Event	Seniors, DV Victims	600	1
5/7/2016	Cucamonga Valley Medical Group 1310 San Bernardino Rd., Upland, CA 91786	1st Annual Health Fair	Seniors	25	1.5
4/21/2016	Jessie Turner Community Center 15556 Summit Ave., Fontana, CA 92336	Community Action Partnership Annual Resource Fair	Seniors	200	18.7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 33

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *San Bernardino*

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 20

5/27/2016	Crestline Senior Center 24658 San Moritz Dr. Crestline, CA 92325	ICLS, Family, Elder Abuse & Estates	Seniors	5	4
6/23/2016	Adelanto Senior Center 11565 Cortez Adelanto, CA 92301	ICLS Services & Estate planning	Seniors	10	1.1
6/16/2016	Barstow Adult Protective Services 536 E. Virginia Way Barstow, CA 92311	ICLS Services & Estate Planning	Caregivers, Seniors	9	5
4/22/2016	IEHP Community Resource Center 802 West 2nd St., Suite C San Bernardino, CA 92401	Estate Planning (Spanish)	Seniors	7	8.8
4/21/2016	Burning Bush Church 14849 7th St., Victorville CA 92395	ICLS Services	Seniors	56	5.2
4/21/2016	Rolling Start 1955 Hunts Lane, Suite 101 San Bernardino, CA 92401	ICLS Services, Estate Planning, Family Law & Medical	Community	10	1.3
4/6/2016	Montclair Senior Center 5111 Bonita Ave., Montclair, CA 91763	Estate Planning (English)	Seniors	60	4.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 21

Total Unduplicated Client Count for Quarter: 137

Total Cases Closed in Quarter: 169

Total Units of Service for Quarter (Unit=1 Hour): 495

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	37
65-74:	53
75-84:	40
85+:	7
Client Declined to Provide Information:	0
Total:	137

##### CLIENT GENDER

Male:	51
Female:	86
Client Declined to Provide Information:	0
Total:	137

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	74
Homebound:	5
Lives Alone:	67
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	22
Rural:	69
Greatest Economic Need (Minority):	19

##### CLIENT RACE

Two or More Races:	2
Caucasian:	113
African American:	13
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	1
Total:	137

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 21

Greatest Economic Need (Non-Minority): 26

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 48

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 19

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 5

17 4 0

3 0 1

7 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

1 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 4

C2. Conservatorship: 0

C3. Other Family: 7

5 0 0

0 0 0

6 0 2

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 8

D2. Medicare: 3

D3. Other Health/Community Based Care: 1

4 1 0

2 2 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 35

31 7 2

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 21

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	7	1	2
E3. Other Housing:	1	2	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	4	4	2	0
F2. Supplemental Security Income (SSI):	3	4	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	2	2
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	31	19	10	0
H2. Advance Health Care Directives (AHCD):	6	1	6	0
H3. Financial Powers of Attorney:	2	0	4	0
H4. Other Miscellaneous:	0	1	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		119	41	9
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>				
		495		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA: 21**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 22

Total Unduplicated Client Count for Quarter: 716

Total Cases Closed in Quarter: 698

Total Units of Service for Quarter (Unit=1 Hour): 1107

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	237
65-74:	288
75-84:	140
85+:	51
Client Declined to Provide Information:	0
Total:	716

##### CLIENT GENDER

Male:	270
Female:	446
Client Declined to Provide Information:	0
Total:	716

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	508
Institutionalized:	14
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	158
Rural:	0
Greatest Economic Need (Minority):	203

##### CLIENT RACE

Two or More Races:	19
Caucasian:	413
African American:	30
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	7
Filipino:	9
Japanese:	3
Korean:	19
Laotian:	1
Vietnamese:	60
Guamanian:	2
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	11
Race Unknown/Some Other Race:	138
Client Declined to Provide Information:	0
Total:	716



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 22

Greatest Economic Need (Non-Minority): 96

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 127

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 86

A2. Contracts/Warranties: 25

A3. Other Consumer/Finance: 17

63 19 2

21 2 0

14 2 0

#### EMPLOYMENT

B1. Discrimination: 5

B2. Other Employment: 33

4 1 0

23 7 2

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 42

C2. Conservatorship: 29

C3. Other Family: 21

36 3 1

16 2 10

19 1 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 18

D2. Medicare: 6

D3. Other Health/Community Based Care: 67

11 7 0

2 4 0

43 23 1

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 159

125 25 5

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 22

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	21	18	3	0
E3. Other Housing:	35	31	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	20	18	0	1
F2. Supplemental Security Income (SSI):	26	19	7	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	10	7	2	1
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	4	0	0
G3. Other Individual Rights:	40	39	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	26	25	1	0
H2. Advance Health Care Directives (AHCD):	8	8	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	18	16	1	1
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		562	112	24
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1056		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

22

Provider Name: *Legal Aid Society of Orange County*

County(ies) *Orange*

6/4/16	Huntington Beach	Senior Health Fair	Seniors	30	5
6/4/16	Fullerton	Rotary Health Fair	Community	200	6
5/14/16	Anaheim	Resource Fair	Community	500	8
4/30/16	Irvine	Kaiser Health Festival	Community	2500	6
4/16/16	Placentia	OCHS Family Festival	community	1000	7
4/6/16	Irvine	Aging Services Collaborative	Providers	30	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 34

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Aid Society of Orange County*

County(ies) *Orange*

6/28/16	Anaheim	Legal Services	Elderly Disabled	15	4
6/14/16	Westminster	Medi-Cal Services	Vietnamese	50	2
5/25/16	Westminster	Mental Health Awareness	Vietnamese	30	2
4/6/16	Brea	Disability Benefits	People with MS	25	4
4/16/16	Westminster	Long Term Care	Caregivers	200	3
4/5/16	Westminster	Health Benefits	Community	30	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 23

Total Unduplicated Client Count for Quarter: 809

Total Cases Closed in Quarter: 809

Total Units of Service for Quarter (Unit=1 Hour): 1095

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	161
65-74:	346
75-84:	222
85+:	80
Client Declined to Provide Information:	0
Total:	809

##### CLIENT GENDER

Male:	273
Female:	536
Client Declined to Provide Information:	0
Total:	809

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	563
Homebound:	4
Lives Alone:	536
Institutionalized:	8
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	46
Rural:	0
Greatest Economic Need (Minority):	171

##### CLIENT RACE

Two or More Races:	2
Caucasian:	561
African American:	52
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	1
Chinese:	7
Filipino:	24
Japanese:	4
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	148
Client Declined to Provide Information:	0
Total:	809

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 23

Greatest Economic Need (Non-Minority): 317

Greatest Economic Need (Minority Status Unknown): 4

#### CLIENT ETHNICITY

Hispanic/Latino: 136

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 38

A2. Contracts/Warranties: 81

A3. Other Consumer/Finance: 32

36 2 0

70 11 0

30 2 0

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 4

1 0 0

4 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 21

C2. Conservatorship: 9

C3. Other Family: 1

19 2 0

9 0 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 20

D2. Medicare: 1

D3. Other Health/Community Based Care: 29

18 2 0

1 0 0

29 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 91

83 8 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 23

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	70	66	4	0
E3. Other Housing:	52	50	2	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	29	27	2	0
F2. Supplemental Security Income (SSI):	8	8	0	0
F3. Pensions/Retiree Benefits:	11	11	0	0
F4. Other Income Maintenance:	7	7	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	20	16	4	0
G3. Other Individual Rights:	63	63	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	157	124	33	0
H2. Advance Health Care Directives (AHCD):	9	6	3	0
H3. Financial Powers of Attorney:	35	21	14	0
H4. Other Miscellaneous:	19	18	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		719	90	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>				
		1095		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA: 23**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 24

Total Unduplicated Client Count for Quarter: 251

Total Cases Closed in Quarter: 251

Total Units of Service for Quarter (Unit=1 Hour): 437

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	66
65-74:	96
75-84:	67
85+:	22
Client Declined to Provide Information:	0
Total:	251

##### CLIENT GENDER

Male:	108
Female:	143
Client Declined to Provide Information:	0
Total:	251

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	141
Homebound:	1
Lives Alone:	118
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	163
Rural:	245
Greatest Economic Need (Minority):	188

##### CLIENT RACE

Two or More Races:	0
Caucasian:	52
African American:	5
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	84
Race Unknown/Some Other Race:	107
Client Declined to Provide Information:	0
Total:	251



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 24

Greatest Economic Need (Non-Minority): 55

Greatest Economic Need (Minority Status Unknown): 2

#### CLIENT ETHNICITY

Hispanic/Latino: 189

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 13

A2. Contracts/Warranties: 18

A3. Other Consumer/Finance: 8

9 4 0

11 7 0

4 4 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

1 1 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 10

C2. Conservatorship: 3

C3. Other Family: 0

8 1 1

0 1 2

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 11

D2. Medicare: 0

D3. Other Health/Community Based Care: 11

7 4 0

0 0 0

9 2 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 21

13 8 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 24

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	14	0	0
E3. Other Housing:	6	5	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	9	8	1	0
F2. Supplemental Security Income (SSI):	4	3	1	0
F3. Pensions/Retiree Benefits:	6	4	2	0
F4. Other Income Maintenance:	3	3	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	6	2	0
G3. Other Individual Rights:	8	5	3	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	63	32	31	0
H2. Advance Health Care Directives (AHCD):	11	7	4	0
H3. Financial Powers of Attorney:	9	3	6	0
H4. Other Miscellaneous:	12	11	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		164	84	3
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		430		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA: 24**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: ElderLaw &amp; Advocacy</b>					
<b>County(ies) Imperial</b>					
05/18/2016	Calexico Community Center	Services Provided by EL&A	Seniors 60+	114	5
04/08/2016	Catholic Charities	Monthly Meeting Presentation	Seniors and Caregivers	45	2

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 7

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 25

Total Unduplicated Client Count for Quarter: 204

Total Cases Closed in Quarter: 354

Total Units of Service for Quarter (Unit=1 Hour): 2657

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	27
65-74:	83
75-84:	67
85+:	27
Client Declined to Provide Information:	0
Total:	204

##### CLIENT GENDER

Male:	59
Female:	125
Client Declined to Provide Information:	20
Total:	204

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	111
Homebound:	6
Lives Alone:	98
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	22
Limited English:	38
Rural:	0
Greatest Economic Need (Minority):	34

##### CLIENT RACE

Two or More Races:	5
Caucasian:	126
African American:	51
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	6
Total:	204

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 25

Greatest Economic Need (Non-Minority): 82

Greatest Economic Need (Minority Status Unknown): 12

#### CLIENT ETHNICITY

Hispanic/Latino: 41

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 13

A2. Contracts/Warranties: 6

A3. Other Consumer/Finance: 9

9 10 0

4 1 0

11 4 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 9

0 0 0

8 4 4

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 3

C2. Conservatorship: 6

C3. Other Family: 0

5 0 1

3 5 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 7

D2. Medicare: 3

D3. Other Health/Community Based Care: 3

11 4 1

2 0 0

5 4 3

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 20

29 25 3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 25

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	33	24	6	0
E3. Other Housing:	1	2	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	4	6	3	1
F2. Supplemental Security Income (SSI):	24	18	6	8
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	5	5	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	3	3	0
G3. Other Individual Rights:	13	7	4	17
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	25	24	11	0
H2. Advance Health Care Directives (AHCD):	28	13	28	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	9	7	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		197	119	38
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		2623		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

25

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Bet Tzedek</b>					
<b>County(ies) Los Angeles County</b>					
6/30/16	Los Angeles	Holocaust Reparations	Professional	10	15
6/28/16	Los Angeles	Senior Legal Services	Seniors	40	8
6/27/16	Los Angeles	SSI	Professional	16	0
6/22/16	Los Angeles	Holocaust Survivor Needs	Professional	30	1
6/16/16	Los Angeles	Medi-Cal	Seniors	75	5
5/16/16	Los Angeles	Senior Legal Services	Professional	15	4
5/10/16	Los Angeles	Senior Legal Services	Seniors	32	0
5/7/16	Los Angeles	Advanced Planning	Seniors	21	1
4/5/16	Los Angeles	Identity Theft	Professional	34	0
4/1/16	Los Angeles	SSI Overpayment	Professional	9	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 34

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 26

Total Unduplicated Client Count for Quarter: 81

Total Cases Closed in Quarter: 101

Total Units of Service for Quarter (Unit=1 Hour): 302

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	27
65-74:	36
75-84:	14
85+:	4
Client Declined to Provide Information:	0
Total:	81

##### CLIENT GENDER

Male:	27
Female:	54
Client Declined to Provide Information:	0
Total:	81

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	52
Homebound:	8
Lives Alone:	28
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	20
Limited English:	1
Rural:	81
Greatest Economic Need (Minority):	5

##### CLIENT RACE

Two or More Races:	0
Caucasian:	75
African American:	1
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	1
Total:	81



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 26

Greatest Economic Need (Non-Minority): 51

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 1

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 5

2 0 0

0 0 0

5 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 2

1 0 0

0 0 0

2 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 2

D3. Other Health/Community Based Care: 4

1 1 0

1 0 0

2 2 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 49

51 3 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 26

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	2	1	0
E3. Other Housing:	7	8	0	1
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	3	1	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	2	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	2	1	0	1
G2. Elder Abuse/Neglect/Exploitation:	0	0	1	0
G3. Other Individual Rights:	5	5	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		91	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		89	10	2
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		290		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

26

Provider Name: Legal Services of Northern California

County(ies) Mendocino and Lake

6/20/2016	Ukiah-Veteran's Fair	Tabling at Veteran's Fair re Our Services	Veterans	15	2
4/28/2016	Willits-Senior	Workshop about Tenant Rights	Housing Providers	10	2
4/18/2016	Hospitality Center-Fort Bragg	Brochures Drop-Off and Discuss Our Services	Homeless and Homeless	50	3
4/6/2016	Lake County Superior Court	Brochures Drop-Off	Seniors and Low Income	50	0.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Services of Northern California

County(ies) Mendocino and Lake

5/25/2016	Sutter Health-	Advanced Planning for Incapacity	Social Workers	4	3.5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 27

Total Unduplicated Client Count for Quarter: 120

Total Cases Closed in Quarter: 155

Total Units of Service for Quarter (Unit=1 Hour): 906

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	26
65-74:	67
75-84:	21
85+:	6
Client Declined to Provide Information:	0
Total:	120

##### CLIENT GENDER

Male:	39
Female:	81
Client Declined to Provide Information:	0
Total:	120

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	43
Homebound:	4
Lives Alone:	47
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	23
Limited English:	0
Rural:	32
Greatest Economic Need (Minority):	9

##### CLIENT RACE

Two or More Races:	1
Caucasian:	114
African American:	2
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	120

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 27

Greatest Economic Need (Non-Minority): 65

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 8

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 5

6 5 0

1 0 0

8 0 1

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 7

C2. Conservatorship: 0

C3. Other Family: 0

7 0 4

1 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

1 0 0

0 0 1

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 41

23 10 14

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 27

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	12	9	2	1
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	23	21	3	6
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	21	13	4	0
H2. Advance Health Care Directives (AHCD):	8	8	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		101	27	27
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		874		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

27

Provider Name: *Legal Aid of Sonoma County*

County(ies) *Sonoma*

6/24/2016	Cotati	Informational Presentation (Health Fair/Petaluma Ppl Svcs)	Elders	35	1
6/14/2016	Petaluma	Information Table ("A Little Help from Our Friends")	Elders	250	3.5
6/1/2016	Santa Rosa	Article in Newsletter (Manufactured Home Owners Association)	Elder Mobile Home Owners	250	1
5/13/2016	Santa Rosa	Information Table (Catholic Charities)	General Public	200	5
5/3/2016	Petaluma	Informational Presentation (Senior Advocacy Services)	APS North Multidisciplinary Team	45	1
4/28/2016	Univision TV	Staff Interviewed for the program 'Retrano Hispano'	Spanish Speakers	1000	3
4/19/2016	Petaluma	Informational Presentation (Senior Advocacy Services)	APS South Multidisciplinary Team	20	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Aid of Sonoma County*

County(ies) *Sonoma*

6/20/2016	Legal Aid	Santa Rosa Rent Stabilization Ordinance Workshop	Low Income Tenants	6	2
6/13/2016	San Francisco	Informational Presentation (Family Law/Self-Help Conference)	Legal Professionals	25	8
5/10/2016	Legal Aid	Family Law Workshop	General Public	1	2
4/20/2016	Legal Aid	Bankruptcy Workshop	General Public	2	2

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA: 27**

4/12/2016	Legal Aid	Family Law Workshop	General Public	2	2
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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 5

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 16



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 28

Total Unduplicated Client Count for Quarter: 175

Total Cases Closed in Quarter: 123

Total Units of Service for Quarter (Unit=1 Hour): 796

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	45
65-74:	79
75-84:	39
85+:	12
Client Declined to Provide Information:	0
Total:	175

##### CLIENT GENDER

Male:	70
Female:	105
Client Declined to Provide Information:	0
Total:	175

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	102
Homebound:	2
Lives Alone:	80
Institutionalized:	20
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	9
Rural:	1
Greatest Economic Need (Minority):	20

##### CLIENT RACE

Two or More Races:	0
Caucasian:	115
African American:	40
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	5
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	4
Total:	175

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 28

Greatest Economic Need (Non-Minority): 45

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 16

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 10

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 1

8 0 0

0 0 0

1 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 6

C2. Conservatorship: 0

C3. Other Family: 0

2 3 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 5

D3. Other Health/Community Based Care: 9

3 0 0

4 0 0

6 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 64

49 16 2

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 28

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	1	0
E3. Other Housing:	4	2	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	4	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	3	2	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	44	9	4	0
H2. Advance Health Care Directives (AHCD):	3	0	0	0
H3. Financial Powers of Attorney:	6	0	0	0
H4. Other Miscellaneous:	5	1	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		94	27	2
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		738		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 28

Provider Name: *Bay Area Legal Aid*

County(ies) *Napa*

6/16/16	Napa Community College	Elder Abuse Awareness	Seniors	50	2
5/17/16	The Reserve Low Income Senior Residence	Importance of estate planning	Low Income Seniors	28	0
5/17/16	QVMC Care Network	Bay Area Legal Aid Services	Service Providers	22	1
5/12/16	Rohlfs Manor Low Income Senior Housing	Importance of estate planning	Low income seniors	14	1
5/12/16	Napa Creek Manor Low Income Senior Residence	Importance of estate planning	Low income seniors	8	1
5/5/16	Calistoga Mobile Park Rancho De Calistoga	Importance of estate planning	Low income seniors	35	3
4/5/16	Calistoga Apartments	Bay Area Legal Aid Services	Low Income Latino Seniors	16	4

Provider Name: *Legal Services of Northern California*

County(ies) *Solano County*

6/14/16	Suisun City	Outreach Clinic Suisun Public Library - prep, travel & outreach	Seniors	1	2
6/1/16	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	5	2
5/10/16	Suisun City	Outreach Clinic Suisun Public Library - prep, travel & outreach	Seniors	2	2
5/4/16	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	5	2
4/12/16	Suisun City	Outreach Clinic at Suisun Public Library - prep, travel & outreach	Seniors	2	2
4/6/16	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	7	2

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2015-2016

Quarter: 4

PSA: 28

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Services of Northern California</b>					
<b>County(ies) Solano County</b>					
Weekly	Solano County	Informational Clinic on Answering Unlawful Detainer Evictions	Senior Residents	6	6
6/15/16	Solano County	Elder Abuse Forum (Provided informational brochures)	Solano Advocates	30	4
6/3/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Solano Coalition	20	4
6/1/16	Solano County	Rental Inspection Project Meeting -prep, meeting & travel	Solano Advocates	15	3
5/10/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	20	6
5/6/16	Solano County	Transportation Summit - prep, meeting and travel	Solano Advocates	20	3
5/4/16	Solano County	Rental Inspection Project Meeting - prep, meeting & travel	Senior Advocates	15	4
04/25/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	2	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 34

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 29

Total Unduplicated Client Count for Quarter: 391

Total Cases Closed in Quarter: 1092

Total Units of Service for Quarter (Unit=1 Hour): 1980

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	71
65-74:	179
75-84:	94
85+:	43
Client Declined to Provide Information:	4
Total:	391

##### CLIENT GENDER

Male:	156
Female:	235
Client Declined to Provide Information:	0
Total:	391

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	25
Homebound:	14
Lives Alone:	124
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	1
Rural:	391
Greatest Economic Need (Minority):	1

##### CLIENT RACE

Two or More Races:	0
Caucasian:	377
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	9
Client Declined to Provide Information:	0
Total:	391

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 29

Greatest Economic Need (Non-Minority): 145

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 10

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 3

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 133

3 0 0

1 2 0

130 2 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 3

1 0 0

0 0 0

3 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 11

D2. Medicare: 2

D3. Other Health/Community Based Care: 4

9 2 0

2 0 0

4 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 26

12 3 4

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 29

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	30	14	31	0
E3. Other Housing:	18	18	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	9	2	1
G3. Other Individual Rights:	5	5	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	271	165	191	0
H2. Advance Health Care Directives (AHCD):	165	80	151	0
H3. Financial Powers of Attorney:	176	80	163	0
H4. Other Miscellaneous:	2	2	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		539	548	5
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1968		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

29

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Senior legal Services</i>					
<b>County(ies)</b> <i>El Dorado County</i>					
5/9/16	Placerville Senior Center	Senior Legal Program Services	Senior Peer Counseling volunteers	12	3
4/21/16	Placerville Senior Center	Long Term Planning	Seniors	42	3
4/14/16	Placerville Senior Center	Powers of Attorneys	Seniors	41	3
4/7/16	Placerville Senior Center	Estate Planning	Seniors	41	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 30

Total Unduplicated Client Count for Quarter: 174

Total Cases Closed in Quarter: 87

Total Units of Service for Quarter (Unit=1 Hour): 668

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	24
65-74:	80
75-84:	48
85+:	22
Client Declined to Provide Information:	0
Total:	174

##### CLIENT GENDER

Male:	63
Female:	111
Client Declined to Provide Information:	0
Total:	174

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	11
Homebound:	3
Lives Alone:	58
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	38
Limited English:	3
Rural:	0
Greatest Economic Need (Minority):	15

##### CLIENT RACE

Two or More Races:	0
Caucasian:	160
African American:	8
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	5
Total:	174

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 30

Greatest Economic Need (Non-Minority): 34

Greatest Economic Need (Minority Status Unknown): 12

#### CLIENT ETHNICITY

Hispanic/Latino: 34

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 6

A3. Other Consumer/Finance: 12

2 0 0

8 3 0

3 1 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 6

C3. Other Family: 2

1 0 0

5 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 1

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 13

11 1 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 30

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	2	1	0
E3. Other Housing:	3	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	10	0	4	0
F2. Supplemental Security Income (SSI):	3	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	34	1	1	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	23	3	1	4
H2. Advance Health Care Directives (AHCD):	2	0	1	0
H3. Financial Powers of Attorney:	18	4	4	2
H4. Other Miscellaneous:	32	14	5	2
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		57	22	8
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		626		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

30

Provider Name: *Dor v' Dor Senior Advocacy Network*

County(ies) *Stanislaus*

4/28/16	Cath Charities	SEAPA Core Mtg	Senior providers	8	1.5
4/28/16	CSA/APS	MDT	Professionals	30	1.5
4/27/16	Bodem Sr. Ctr.	SCAMS	Seniors	50	1
4/20/16	St. Stan Church	SEAPA Quarterly Lunch	Senior providers	50	1.5
4/8/16	CSA/APS	Mandated Reporter Training	Professionals	100	4
5/6/16	La Loma Park	Age with Movement	Seniors	60	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Dor v' Dor Senior Advocacy Network*

County(ies) *Stanislaus*

5/17	Hastings COL	Elder Abuse Conference	Senior Professionals	250	24
5/22	Centenary Church	SCAMS/Sr. Services	Church members	80	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 31

Total Unduplicated Client Count for Quarter: 84

Total Cases Closed in Quarter: 87

Total Units of Service for Quarter (Unit=1 Hour): 617

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	25
65-74:	36
75-84:	15
85+:	8
Client Declined to Provide Information:	0
Total:	84

##### CLIENT GENDER

Male:	33
Female:	51
Client Declined to Provide Information:	0
Total:	84

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	33
Homebound:	0
Lives Alone:	39
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	16
Rural:	0
Greatest Economic Need (Minority):	29

##### CLIENT RACE

Two or More Races:	1
Caucasian:	51
African American:	11
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	19
Client Declined to Provide Information:	0
Total:	84

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 31

Greatest Economic Need (Non-Minority): 29

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 29

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 6

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 5

5 1 0

1 0 0

5 1 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 3

D3. Other Health/Community Based Care: 2

1 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 21

17 2 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 31

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	1	1
E3. Other Housing:	4	2	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	3	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	17	7	10	0
H2. Advance Health Care Directives (AHCD):	13	1	10	0
H3. Financial Powers of Attorney:	15	3	12	0
H4. Other Miscellaneous:	1	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		48	38	1
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		594		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 31

Provider Name: Central California Legal Services

County(ies) Merced

5/18/2016	900 Martin Luther King Jr Way Merced, CA 95341	CCLS vendor booth at Older American Recognition Day	Merced Seniors; Caregivers	257	4.5
4/9/2016	CCLS-Merced 1640 N St., Ste. 200 Merced, CA 95348	Merced Will Clinic	Merced Seniors	12	18.3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 32

Total Unduplicated Client Count for Quarter: 530

Total Cases Closed in Quarter: 520

Total Units of Service for Quarter (Unit=1 Hour): 1867

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	137
65-74:	222
75-84:	118
85+:	53
Client Declined to Provide Information:	0
Total:	530

##### CLIENT GENDER

Male:	184
Female:	346
Client Declined to Provide Information:	0
Total:	530

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	25
Homebound:	0
Lives Alone:	54
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	23
Limited English:	122
Rural:	111
Greatest Economic Need (Minority):	14

##### CLIENT RACE

Two or More Races:	0
Caucasian:	479
African American:	28
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	4
Japanese:	3
Korean:	4
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	530

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 32

Greatest Economic Need (Non-Minority): 16

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 118

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 7

A2. Contracts/Warranties: 13

A3. Other Consumer/Finance: 218

5 2 1

13 18 1

105 49 0

#### EMPLOYMENT

B1. Discrimination: 5

B2. Other Employment: 0

1 3 1

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 26

C2. Conservatorship: 9

C3. Other Family: 0

8 3 1

2 4 3

1 5 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 11

D2. Medicare: 4

D3. Other Health/Community Based Care: 0

6 5 0

3 5 1

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 51

10 32 9

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 32

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	24	15	7	2
E3. Other Housing:	7	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	14	12	2	0
F2. Supplemental Security Income (SSI):	11	7	4	0
F3. Pensions/Retiree Benefits:	6	1	1	0
F4. Other Income Maintenance:	0	2	3	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	2	0	2	0
G2. Elder Abuse/Neglect/Exploitation:	7	1	0	6
G3. Other Individual Rights:	23	19	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	82	48	36	0
H2. Advance Health Care Directives (AHCD):	36	1	5	22
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	25	26	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		287	186	47
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1656		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA:

32

Provider Name: *Legal Services for Seniors*

County(ies) *Monterey*

15 June	Farmers Market	Salinas – Natividad Hospital	Community	120	5
28 June	Park Lane – Monterey	Park Lane Community	General education	33	15
16 June	Hyatt Hotel – Monterey California	Democratic Women’s Coalition	General education	85	8
15 June	San Juan Golf Course – Salinas California	California Retired Teachers Association	Community	85	10
18 May	CHOMP headquarters at Ryan Ranch –	General lss ED	Health care and social workers and care providers	45	10
3 May	Monterey County Board of Supervisors Chambers	Presentation to Board of Supervisors – general legal	Community	50	5
1 May	City of Salinas - Maria J. Torres-Gil Community Center 245 Calle Cebu Salinas, CA 93901	General community education	Community	30	5
4 May	Farmers Market	General legal	Community	130	5
28 Apr	Carmel Valley Church of the Forest	Rotary Presentation	Community	25	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 68

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Legal Services for Seniors</i>					
<b>County(ies)</b> <i>Monterey</i>					

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 32

June 10	Embassy Suites Seaside	Elder Abuse Justice Summit	Elder Abuse prevention	130	40
June 24	Monterey County Bar Association	Attorney Brown Bag	Medi-care and Medi-Cal laws	12	20
June 28	Monterey County Bar Association	Attorney Brown Bag	Attorneys	17	20
25 May	CSUMB	Legal aid presentation to potential CSMB student volunteers	CSUMP students and professor	3	5
30 April	Private attorneys – San Francisco California Advocates for Nursing Home Reform center	Skilled Care and CCRC abuse	Attorneys	17	20
27 April	LACPP	Insurance Department insurance scam	Attorneys/investigators	20	18
26 April	Monterey County Bar Association	Financial Elder Abuse Prevention	Attorneys	2	20

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 143

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 33

Total Unduplicated Client Count for Quarter: 132

Total Cases Closed in Quarter: 123

Total Units of Service for Quarter (Unit=1 Hour): 1091

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	39
65-74:	56
75-84:	32
85+:	5
Client Declined to Provide Information:	0
Total:	132

##### CLIENT GENDER

Male:	65
Female:	67
Client Declined to Provide Information:	0
Total:	132

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	70
Homebound:	0
Lives Alone:	79
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	17
Rural:	34
Greatest Economic Need (Minority):	59

##### CLIENT RACE

Two or More Races:	0
Caucasian:	101
African American:	23
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	132

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 33

Greatest Economic Need (Non-Minority): 33

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 42

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 17

A2. Contracts/Warranties: 8

A3. Other Consumer/Finance: 3

17 1 1

4 2 0

2 1 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 1

0 0 0

1 0 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 1

D3. Other Health/Community Based Care: 2

2 0 0

1 0 0

2 0 1

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 48

33 5 3



## California Legal Services (Title III B)

### PSA Level Quarterly Report

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E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	0	0
E3. Other Housing:	12	10	2	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	9	6	3	0
F2. Supplemental Security Income (SSI):	5	4	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	6	1	0
G3. Other Individual Rights:	4	2	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	2	1	0	0
H3. Financial Powers of Attorney:	1	0	1	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		99	18	6
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1058		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 33

Provider Name: *Greater Bakersfield Legal Assistance, Inc.*

County(ies) *Kern*

6/15/2016	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Aging & Adult Services Annual Elder Abuse Conference	Kern County Senior Population	500	7.5
6/11/2016	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Alzheimer's Disease Association of Kern County Annual 2016 Caring for the Caregiver Seminar	Kern County Senior Population	500	5.5
6/9/2016	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the East Kern Salvation Army Emergency Service Center	Kern County Senior Population	2	1
6/9/2016	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the East Kern Collaborative meeting	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	11	4
5/11/2016	Ridgecrest, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Indian Wells Valley Collaborative meeting	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	30	7.5

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 4**

**PSA: 33**

4/19/16	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Lake Isabella Family Resource Center	Kern County Senior Population	6	7.5
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**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 33

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0